



Before your first visit to VLP GROOMING & SPA, please review our Grooming Release Form thoroughly. You may also print it out, initial each paragraph, and bring it with you. If you were unable to do so, we will have them available at the front desk.

Parent Name: _____

Address: _____ City: _____ Zip: _____

Cell Phone: _____ Email: _____

Dog's Name: _____ Breed: _____ Color: _____

Sex: _____ Spayed/Neutered? _____ DOB _____ Weight: _____

Has dog been to the groomer before? _____ If so, when was the last groom? _____

Has dog ever bitten anyone? _____ If so, what was the situation? _____

Any skin sensitivities/allergies? _____

Chronic ear infections/problems? _____

Any overall health concerns? _____

Grooming Release Form

Your dog is very important to us. VLP GROOMING & SPA would like to assure you that every effort will be made to make your dog's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process, for people as well as dogs. Please initial each paragraph and sign at the bottom of the form.

Vaccinations: All pets are REQUIRED to be current on vaccinations in order to receive grooming services.

_____ *Dog Owner's Initials*



Health or Medical Problems: Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. The dog's owner upon signature of this contract/agreement will cover all medical expenses for veterinary care. We also reserve the right to refuse service to customers whose dog might pose a threat to us or other dogs in our care, whether it's an aggression problem, health problem, or parasite problem.

_____ *Dog Owner's Initials*

Accidents/Medical Emergencies: Although accidents are rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution in all situations, possible problems could occur if your dog is wiggling or moving around, including nicks, cuts, scratches, quirking of nails, etc. Your dog's comfort and safety are our number one priority. In an event that an accident occurs, you will be notified of the accident. If VLP Grooming feels that the accident is serious, and the owner is not available, we will seek immediate care at the closest available veterinarian for treatment. The pet owner will be financially responsible unless VLP Grooming assumes responsibility.

_____ *Dog Owner's Initials*

Additional Fees: We reserve the right to charge additional fees for services over and above the norm covered by our standard rates. These additional fees would include de-matting/de-shedding, flea baths, etc. Pricing given over the phone is only an estimate. The final price will be given at time of check out after the groom has been completed.

_____ *Dog Owner's Initials*

Fleas and/or Ticks: VLP Grooming strives to be a flea-free facility. If your dog has any fleas, they will be given a flea bath at your expense of an additional \$10.00. Ticks will be removed free of charge and you will be notified if any are found. CAPSTAR is available, if you choose, for \$10.

_____ *Dog Owner's Initials*

Aggressive Dogs: Owners MUST inform VLP Grooming if your dog has bitten, or is aggressive to people, other dogs, or specific grooming procedures. To prevent physical injury to our staff, as well as harm to your pet, the groom is over when it becomes dangerous to staff or animals. Our minimum charge is 50% of groom. A muzzle may be used as a last resort, which does not harm the dog in any way, and may allow the grooming session to continue. Other options include adding a second groomer and that will incur a fee of \$20.

_____ *Dog Owner's Initials*



Anal Gland Expression: The groomers at VLP Grooming are not veterinarians. They cannot make a determination whether the anal glands are simply full or if they are impacted or abscessed. I understand that manual expression of impacted or abscessed anal glands can lead to medical complications.

_____ *Dog Owner's Initials*

Cancellations/No-Shows: No-Shows and cancellations without 24-hour notice will be charged a \$20.00 fee. No-shows and cancellations at short notice leave an empty grooming appointment that could have been used by another customer. This fee must be paid before another grooming appointment can be made.

_____ *Dog Owner's Initials*

Photographs: This release form authorizes VLP Grooming to take photos of your dog for our website, Instagram and/or Facebook page.

_____ *Dog Owner's Initials*

Satisfaction: Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make the adjustment at the time of pickup.

_____ *Dog Owner's Initials*

I have reviewed this Service Contract for accuracy and understand the contents. I affirm that I am the rightful legal owner of the dog for which grooming services are being rendered. I authorize this contract to be valid approval for future grooming services, permitting VLP GROOMING & SPA to accept reservations without additional signed contracts or written authorization. I understand that prices are subject to change. I have read, signed and agreed to the above.

Print full name of owner _____

Signature of owner _____ Date _____